

## EAHP Surveys discussion Feedback report

*The following document is a summary report with the conclusions extracted from the Survey meetings that took place virtually during the month of October 2023.*

### Feedback from members: What can be done to increase the number of Responses from our members?

1. Surveys should be divided between what can be answered by the national Boards and what needs to be answered by Chief Pharmacists (with feedback from individual hospital is needed). **The Survey could be divided in two and a part could be answered by the national board.**
2. Important to **feed back the information to national boards and individual members** so hospital pharmacists can **understand the importance** of filling out the Surveys. Important to show what we do with the answers.
3. **Questions need to be clearer** as not always easy to understand.
4. Purchase an **automatic translation software** (<https://www.deepl.com/translator>) so the first translation is done by the tool and national boards only need to review the final translation.
5. Overall, **surveys need to be shorter**. Priorities need to be identified when preparing a Survey to see what questions should be included.
6. In some cases, **a guideline could be included** to help respondents understand the questions.
7. Develop (or improve) the **“figure” of Survey coordinators** in each country.
8. **Standardisation of the Surveys** also in terms of the assessment and the analyse of the results.
9. EAHP Surveys could include more **quantitative questions** (and not only qualitative)
10. The Survey tool used **should save information from respondents so the questions** that are repeated in the Surveys (e.g., number of beds, pharmacists) are saved. A sort of Self-assessment tool that can be adapted for each Survey but keeping some answered saved.
11. Toolkit with all the results from the Survey and explaining their importance for members so this can be used during national congresses.

### Topics relevant that could be included in future Surveys in 2023-2025

- Workforce
- Shortages
- Demographic Data about pharmacists
- Information on Compulsory Education and CPD in EU countries
- Information on GMP in EU countries
- Detailed information on national specialisation programmes
- Mental Health
- Unit dose bar-coding & Digital health
- Automation
- Radio pharmacy
- Medication errors reporting system & near misses.

- Medical devices & the new EU legislation
- Sustainability
- Pharmacogenomics
- Pharmacists Prescribing (plans in EAHP countries)
- Clinical Pharmacy services
- Cytotoxic & robots

## Recommendations from the team made to the EAHP Board

**Recommendation 1:** Set up a Survey committee/Working Group with hospital pharmacists from outside the Board and the staff that will comment on the Surveys that EAHP plans to launch (e.g., length, difficulty).

**Recommendation 2:** Work on a better way to showcase the result on the new EAHP website (e.g., members' map?) and include a section on the annual report about the Survey.

**Recommendation 3:** Pilot a Survey toolkit for members that shows the main results of the Surveys conducted that year.

**Recommendation 4:** Have a section to discuss about the results of the Surveys and the need for hospital pharmacists to participate on the "Catch up with EAHP" webinars.

**Recommendation 5:** Prepare a visual map showing how we can link the results of our Survey with actual advocacy in Europe and nationally.

**Recommendation 6:** Research new Survey tools that allow to create an account/save information for Future Surveys